LEAN LEAD CERTIFICATE (BUSINESS PROCESS RE-ENGINEERING)

This Lean Lead Certificate (BPR) Program is to develop key personnel in your organization to lead or be members of project teams to drive continuous improvement using Lean Management principles, tools and methods.

Participants will learn how to select appropriate processes for re-engineering action and understand Lean Tools suitable for BPR. They will learn how to apply Lean Tools in their environment. They will map the Current State of a business process, re-engineer it into a Future State Map and build an Implementation Plan. Participants will implement the new business process and put in measures to monitor its performance levels for the long term.

Benefits of the Program

Participants will be equipped with a practical understanding of Lean principles, tools and methods to become the experts in their organizations to act as team leaders or team members of project teams which will execute rapid projects for continuous improvement purposes using Lean Management. They will gain practical experience how to go about making such improvements in their organizations.

Organizations will gain in terms of increased productivity and effectiveness through improved workflow, the elimination of waste, better quality of work outcomes and increased employee engagement. They will be able to build a critical mass of employees who will assist the organization drive improvements in its processes. This will lead to faster speed, better quality of products or services , higher customer satisfaction and higher employee morale.

Supported by:

citrep
EXPANDED

Cost of Program

Public: Net Fee $3000

CITREP Expanded supports: Critical Infocomm Skills @ up to 50% of the course and/or exam fees, capped at $2500 (course and exam) / $500 (exam only) per trainee

Funding support is eligible for Singapore citizens and permanent residents. Valid for courses and examinations commencing on or before 31 March 2013. Terms and conditions apply. For details please visit www.ida.gov.sg/citrep

MR Ref Code: CITREP0910/MR/12-01/458

Onsite Classes: We also run this program onsite at client locations

Customer Testimonials

'The experience was very enriching. The course itself enables the attendees to get the appreciation, knowledge, and skills, to eventually put into practical application the concept of Lean. The course is constructed to ensure that the participants would have sufficient time to review and analyse his/her current work situation, and come up with great ideas related to Lean. With this, the practical application would come in naturally and more effectively. The course is complemented with the effective delivery of Robert Oh. It was highly interactive and was a very enjoyable and pleasant way of learning' – Project Manager, ICT Industry

'Unlike many classes I attended, Robert's class is interactive and full of useful examples. He asked questions to test our understanding. The class exercises created by him are simple yet very powerful in illustrating concepts. The examples he illustrates are from manufacturing, IT and service sectors which demonstrates his wide ranging experience. The 12-step lean process reengineering approach he prescribes is useful for attendees to ensure holistic application of tools. In a nutshell, you get real learning from the insights of a lean guru' – Regional Business Process Consultant, ICT Industry

Register Now for this workshop

Module 1: Lean Thinking 19-20 Mar 12
Module 2: Value Stream Mapping 22-23 Mar 12
Module 3: Project Review Session ½ day (approx. 5 weeks after the end of module 2)

For registration please call 9735 1136
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